

Greeting Team

The Win

The win for the Greeting Team is that every person who comes in contact with Crosspoint feels valued and appreciated, so much so, that from the moment they arrive they begin to feel excited about being here and looking forward to what is to come.

Guidelines

Arrive prepared and on time and attend the team **huddle**.

Greeting Team members should wear the **provided ministry t-shirt** at all times so that they are easily recognizable.

Connect with your **Greeter Leader** after **checking in** for your area assignment and instructions.

Greet each attender enthusiastically as though you were expecting them. Show them you are glad they are here.

Door Locations

Stand outside the door and welcome attenders by opening the door for them and verbally greeting them. Please do not keep the door propped open.

Lobby Locations

Move around the lobby and be willing to engage with and serve every guest. Retrieve coffee refills, clean up, and help guests to a particular location if needed.

Maintain **positive body language** (smile, make eye contact, and stand with good posture).

Be familiar with the **facility** and **special events** at church. Check out CPHappening before the service for any information you may need.

Personally escort any guest who asks where something is located. This helps them feel valued and appreciated. Avoid pointing or giving directions.

Stay in your assigned area until the message begins. Our team can't be successful without every member!

Refrain from **eating, drinking, or using your phone while serving**.

If you will **miss** your service opportunity, it is your **responsibility** to **inform your team**