

Usher Team

The Win

The win for the Usher Team is to create a comfortable environment for guests by offering assistance to make engaging with the service both easy and distraction-free.

Guidelines

Arrive prepared and on time and attend the Team **huddle**.

Usher Team members should wear the **provided ministry t-shirt** at all times so that they are easily recognizable.

Connect with your **Usher Leader** after **checking in** for your area assignment and service instructions.

Be proactive! Actively look for guests to assist and politely inform them that you have seats for them.

Be approachable by maintaining **positive body language** (smile, make eye contact, and stand with good posture).

Stay familiar with the **facility** and **special events** at church. Check out CPHappenings before the service for any information you may need.

Refrain from **eating, drinking, or using your phone while serving**.

If you will **miss** your service opportunity, it is your **responsibility** to **inform your team leader** and **secure a replacement**.